

# Edge Tech Bulletin 17

**Date Issued:** 09/15/08

**Product Affected:** Edge Bingo Console

**Version(s) Affected:** All Edge Bingo Consoles with Operating System Software Prior to Version 2.0.6

**Problem:** Edge Bingo Consoles with HH1677 Ball Camera Installed. (Black Labtec Webcam 1200 with Red Focus Adjustment Bezel)

Sluggish operation with HH1677 Ball Camera installed.

## **Solution:**

- 1) Dial in and renew the License if the Edge is using RGU's.
- 2) Back up the Bingo Game database on a CD. (Main Menu, Utilities, Backup)
- 3) Boot from the Operating System CD & load. Operating System Version 2.0.6. Control, Alt, Delete when the CD is finished loading. (C: Prompt on the Callers Monitor.)
- 4) Boot from the Applications Software CD & load. Current Version is 2.3.0.1.
- 5) Restore the Bingo Game database. (Main Menu, Utilities, Restore)
- 6) Install State Configuration CD. (Main Menu, Utilities, Upgrade Software)
- 7) Dial in again and renew the License if the Edge is driving RGU's.
- 8) Create new database backup on the E-max / Edge Bingo console.
- 9) Disregard all previous Bingo Game database backups.